Methodology

- 1005 voters aged 21 and above were interviewed via telephone
- The survey respondents are from all states across Peninsular Malaysia
- Voters were selected through random stratified sampling method along the lines of ethnicity, gender, age and parliament constituencies.
- All of the constituencies (12 states and 165 parliament constituencies) were surveyed and the selection of the respondents is proportional with respect to the population in each parliament constituency.
- Respondents were interviewed in their own language of preferences
- Survey margin of error estimated at ±3.09%
- The survey was conducted on 11th October – 26th October 2014

Note: Total percentages presented may or may not add up to 100% due to rounding up of figures.
**Respondent Profile**

### Ethnicity
- Malay: 30%
- Chinese: 61%
- Indian: 9%

### Gender
- Male: 50%
- Female: 50%

### Occupation
- Govt./ GLC: 14%
- Private: 40%
- Self employed/ Bus.: 18%
- Homemaker: 17%
- Retired: 7%
- Stud./unemployed: 4%

### Monthly Household Income (RM)
- <1500: 23%
- 1501-3000: 30%
- 3001-5000: 20%
- >5000: 22%
- [DK/NR]: 5%

### Age Group
- 21-30: 19%
- 31-40: 31%
- 41-50: 24%
- 51-60: 19%
- >60: 7%

### Internet Access
- Yes: 68%
- No: 32%

**Note:**
- Govt./ GLC = Government/ statutory bodies (e.g: federal government, MARA, SALTCA)/ GLC (e.g: TNB, Petronas, Telekom, MAS, Maybank); Self-employed/ Bus=Employer / Self employed (e.g. Own small business, own farm, direct sale); Stud./ Unemployed= Student, Unemployed, lost ability to work.
Q: Do you feel things in this country are going in the right direction, or do you feel things have gotten on the wrong track?
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Q: Do you feel things in this country are going in the right direction, or do you feel things have gotten on the wrong track?
Direction of the Country

**41% RIGHT DIRECTION (n=410)**

- Peaceful condition in the country/state: 22%
- Improving economy: 10%
- Rapid or good development: 9%
- Good national/state administration: 8%
- Favourable economic condition in general: 6%
- Welfare to the people: 6%
- Economic development: 3%

**49% WRONG DIRECTION (n=492)**

- High cost of living/inflation: 22%
- Unfavourable economic condition in general: 14%
- Poor national administration: 6%
- Political instability in general: 5%
- Oil price increases: 5%
- Racial inequality: 4%
- Welfare to the people: 4%

Q: What is the reason for you to say so? (open-ended)
Issues

Economic concerns comprise: price hike and petrol prices, cost of living, implementation of GST, lower income, rising of house prices and employment.

Q: Being as specific as you can, what is the number one problem facing people in this country today? (open-ended)
Q: How satisfied or dissatisfied are you with the performance of Najib Tun Razak as Prime Minister?
Satisfaction towards Najib Tun Razak

Satisfaction versus Dissatisfaction

Q: How satisfied or dissatisfied are you with the performance of Najib Tun Razak as Prime Minister?
Q: How satisfied or dissatisfied are you with the performance of Najib Tun Razak as Prime Minister?
Satisfaction towards Najib Tun Razak

Satisfaction across Ethnicity

Q: How satisfied or dissatisfied are you with the performance of Najib Tun Razak as Prime Minister?
Q: Some people say they are happy with Government while others are dissatisfied and others say they are angry? Which one best describes how you feel?
Q: Some people say they are happy with Government while others are dissatisfied and others say they are angry? Which one best describes how you feel?
Confidence in Malaysian Judiciary

Q: In your opinion, how much confident or not confident are you with the judicial system in Malaysia?

- 48% Not confident
- 38% Confident
- 19% Somewhat not confident
- 29% Somewhat confident
- 14% Very confident
- 9% Unsure
- 9% Not confident at all
- 14% Refused
**Confidence in Malaysian Judiciary**

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<thead>
<tr>
<th>Ethnicity</th>
<th>Confident</th>
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<tr>
<td>Overall</td>
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<tr>
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<table>
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<th>Gender / Setting</th>
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<th>Age Group</th>
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<tr>
<td>Gov/GLC</td>
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* Homemaker, Retired, Students, Unemployed

**Q:** In your opinion, how much confident or not confident are you with the judicial system in Malaysia?