National Public Opinion Survey on Economic Hardship Indicators

Survey Period: 4 – 14 NOVEMBER 2017
Survey Methodology & Respondent Profiles

- **1,203** voters aged 21 and above were interviewed via telephone (fixed and mobile lines)
- The survey respondents are from all states across Peninsular Malaysia includes Sabah and Sarawak
- Voters were selected through random stratified sampling method along the lines of ethnicity, gender, age and parliament constituencies.
- All of the constituencies (14 states and across 222 parliament constituencies) were surveyed and the selection of the respondents is proportional with respect to the population in each parliament constituency.
- Respondents were interviewed in their own language of preferences
- Survey margin of error estimated at ±2.82%
- The survey was conducted on 4 – 14 November 2017

**Occupation/ Sector**
- 31% Private
- 21% Self-employed/ business
- 18% Homemaker
- 15% Government/ GLC
- 12% Retired
- 3% Student/ Unemployed/ Others

**Monthly Household Income (RM)**
- - 2,000
- 2,001-3,999
- 4,000-6,999
- + 7,000
- [DK/NR]

**Ethnicity**
- 52% Malay
- 29% Chinese
- 7% Indian
- 6% Muslim Bumiputera
- 6% Non-Muslim Bumiputera

**Gender**
- 50% Male
- 50% Female

**Age group**
- 21-30: 13%
- 31-40: 29%
- 41-50: 24%
- 51-60: 20%
- + 60: 15%

**Internet Access**
- 76%
Top Voter Concerns

Top of Mind Concern: The Economy

Q: Being as specific as you can, what is the number one problem facing people in this country today? (open-ended)
ECONOMIC HARDSHIP INDICATORS
Economic Hardship Indicators

Jan 2017

- Have savings of at least RM500 for an emergency: Yes - 67%, No - 33%
- Felt stressed about the future: Yes - 68%, No - 32%
- Delayed or unable to pay electricity or phone bills on time: Yes - 40%, No - 60%
- Taken on new debt (loans, credit cards, etc): Yes - 18%, No - 82%
- Experienced new conflict with your family: Yes - 13%, No - 87%
- Skipping meals: Yes - 15%, No - 85%
- Needed to sell or pawn possessions: Yes - 10%, No - 90%

Nov 2017

- Have savings of at least RM500 for an emergency: Yes - 70%, No - 29%
- Felt stressed about the future: Yes - 64%, No - 36%
- Delayed or unable to pay electricity or phone bills on time: Yes - 40%, No - 60%
- Taken on new debt (loans, credit cards, etc): Yes - 20%, No - 79%
- Experienced new conflict with your family: Yes - 15%, No - 84%
- Skipping meals: Yes - 15%, No - 85%
- Needed to sell or pawn possessions: Yes - 11%, No - 89%

Q: Over the past 6 months, have you had to or felt any of the following?
Felt Stressed about the future

Q: Over the past 6 months, have you had to or felt any of the following?

- Ethnicity
  - Malay: Yes 62, No 38
  - Chinese: Yes 65, No 34
  - Indian: Yes 62, No 38
  - MB: Yes 69, No 31
  - Non-MB: Yes 68, No 29

- Gender / Internet Access
  - Male: Yes 62, No 37
  - Female: Yes 65, No 34
  - Internet: Yes 67, No 32
  - No internet: Yes 52, No 46

- Age Group
  - 21-30: Yes 77, No 22
  - 31-40: Yes 67, No 32
  - 41-50: Yes 64, No 35
  - 51-60: Yes 62, No 38
  - + 60: Yes 46, No 52

- Occupation
  - Govt/ GLC: Yes 55, No 45
  - Private: Yes 71, No 28
  - Business/ Self-emp: Yes 65, No 34
  - *Others: Yes 59, No 40

- Household income (RM)
  - -2,000.00: Yes 63, No 37
  - 2,000 - 3,999: Yes 68, No 31
  - 4,000 - 6,999: Yes 62, No 37
  - +7,000: Yes 63, No 37

- Setting/ Region
  - Urban: Yes 64, No 35
  - Rural: Yes 62, No 36
  - Peninsular: Yes 63, No 37
  - East Malaysia: Yes 68, No 31

* Homemaker, Retired, Students, Unemployed
Q: Over the past 6 months, have you had to or felt any of the following?

### Ethnicity

<table>
<thead>
<tr>
<th>Ethnicity</th>
<th>Yes</th>
<th>No</th>
</tr>
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<tbody>
<tr>
<td>Malay</td>
<td>44</td>
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<tr>
<td>Chinese</td>
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<tr>
<td>Indian</td>
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<td>MB</td>
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<tr>
<td>Non-MB</td>
<td>61</td>
<td>38</td>
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### Gender / Internet Access

<table>
<thead>
<tr>
<th>Gender / Internet Access</th>
<th>Yes</th>
<th>No</th>
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<tr>
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### Age Group

<table>
<thead>
<tr>
<th>Age Group</th>
<th>Yes</th>
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<tbody>
<tr>
<td>21-30</td>
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<td>+ 60</td>
<td>32</td>
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### Occupation

<table>
<thead>
<tr>
<th>Occupation</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Govt/ GLC</td>
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<td>70</td>
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<tr>
<td>Private</td>
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<td>61</td>
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<tr>
<td>Business/ Self-emp</td>
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<td>50</td>
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<td><em>Others</em></td>
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### Household income (RM)

<table>
<thead>
<tr>
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<th>Yes</th>
<th>No</th>
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</thead>
<tbody>
<tr>
<td>-2,000.00</td>
<td>51</td>
<td>49</td>
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<tr>
<td>2,000 - 3,999</td>
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<td>52</td>
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<td>4,000 - 6,999</td>
<td>31</td>
<td>67</td>
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<tr>
<td>+7,000</td>
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### Setting/ Region

<table>
<thead>
<tr>
<th>Setting/ Region</th>
<th>Yes</th>
<th>No</th>
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</thead>
<tbody>
<tr>
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<td>36</td>
<td>63</td>
</tr>
<tr>
<td>Rural</td>
<td>45</td>
<td>54</td>
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<tr>
<td>Peninsular</td>
<td>38</td>
<td>51</td>
</tr>
<tr>
<td>East Malaysia</td>
<td>46</td>
<td>52</td>
</tr>
</tbody>
</table>

* Homemaker, Retired, Students, Unemployed
Q: Over the past 6 months, have you had to or felt any of the following?

- Taken on New Debt (Loans, Credit Cards, etc.)
- [20%, 79%]

**Ethnicity**

**Gender / Internet Access**
- Male: 24%, Female: 75%, Internet: 83%, No internet: 76%, Yes: 76%, No: 24%

**Age Group**

**Occupation**

**Household income (RM)**
- -2,000.00: 18%, 2,000 - 3,999: 82%, 4,000 - 6,999: 76%, 7,000+: 80%, Yes: 91%, No: 9%

**Setting/ Region**
- Urban: 21%, Rural: 79%, Peninsular: 79%, East Malaysia: 80%, Yes: 73%, No: 27%

* Homemaker, Retired, Students, Unemployed
Q: Over the past 6 months, have you had to or felt any of the following?

- Skipping Meals

* Ethnicity

* Gender / Internet Access

* Age Group

* Occupation

* Household income (RM)

* Setting/ Region

* Others: Homemaker, Retired, Students, Unemployed

- Govt/ GLC

- Private

- Business/ Self-emp

- Others

- -2,000.00

- 2,000 - 3,999

- 4,000 - 6,999

- +7,000

- Urban

- Rural

- Peninsular

- East Malaysia

Period: 4-14 November 2017

National Public Opinion Survey
Economic Hardship Indicators

85% Yes
15% No

15% Yes
85% No

15% Yes
85% No

15% Yes
85% No

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85% No

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85% No

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85% No

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15% Yes
85% No

15% Yes
85% No
Q: Over the past 6 months, have you had to or felt any of the following?
Q: Over the past 6 months, have you had to or felt any of the following?

- Needed to sell or pawn possessions

**Ethnicity**
- Malay: 10%
- Chinese: 90%
- Indian: 33%
- MB: 67%
- Non-MB: 12%

**Gender / Internet Access**
- Male: 11%
- Female: 88%
- Internet: 89%
- No internet: 10%

**Age Group**
- 21-30: 92%
- 31-40: 89%
- 41-50: 86%
- 51-60: 91%
- + 60: 7%

**Occupation**
- Govt/ GLC: 92%
- Private: 13%
- Business/ Self-emp: 14%
- Others: 8%

**Household income (RM)**
- -2,000.00: 11%
- 2,000 - 3,999: 13%
- 4,000 - 6,999: 14%
- +7,000: 8%

**Setting/ Region**
- Urban: 11%
- Rural: 11%
- Peninsular: 11%
- East of Malaysia: 12%
Savings of at least RM500 for an emergency

Q: Over the past 6 months, have you had to or felt any of the following?

- Yes
- No

**Ethnicity**

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