100 Days of the PH Government
Post Election Assessments

Survey Period : 7 – 14 August 2018
## Standard Survey Methodology & Respondent Profiles

- **1,160** voters aged 21 and above were interviewed via telephone (fixed and mobile lines).
- The survey respondents are from all states across Peninsular Malaysia includes Sabah and Sarawak.
- Voters were selected through random stratified sampling method along the lines of ethnicity, gender, age and parliament constituencies.
- All of the constituencies (14 states and across 222 parliament constituencies) were surveyed and the selection of the respondents is proportional with respect to the population in each parliament constituency.
- Respondents were interviewed in their own language of preferences.
- Survey margin of error estimated at ±2.87%.
- The survey was conducted on 7 – 14 August 2018.

### Ethnicity

- **52%** Malay
- **29%** Chinese
- **6%** Muslim Bumiputra
- **6%** Non-Muslim Bumiputra
- **7%** Indian

### Gender

- **50%** Male
- **50%** Female

### Internet Access

- **78%**

### Occupation/ Sector

- **38%** Private:
  - 19% Self – employed/ business
  - 18% Homemaker
  - 10% Retired
  - 8% Government/ GLC
  - 7% Student/ Unemployed/ Others

### Monthly Household Income (RM)

<table>
<thead>
<tr>
<th>Income Range</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>&lt; 1999</td>
<td>35%</td>
</tr>
<tr>
<td>2000-3999</td>
<td>28%</td>
</tr>
<tr>
<td>4000-6999</td>
<td>14%</td>
</tr>
<tr>
<td>&gt; 7000</td>
<td>10%</td>
</tr>
<tr>
<td>[DK/NR]</td>
<td>13%</td>
</tr>
</tbody>
</table>
Public mood remains adversely cautious, affected by economic and political factors

Q: Do you feel things in this country are going in the right direction, or do you feel things have gotten on the wrong direction?
Direction of the Country
Right direction across Ethnicity

Malay voter sentiments sliding below 50% for first time since GE14. Likely over continued economic concerns (palm oil prices) and heightened use of race and religious rhetoric by Opposition.

Non Malay sentiments stable.

Q: Do you feel things in this country are going in the right direction, or do you feel things have gotten on the wrong direction?
Q: Do you feel things in this country are going in the right direction, or do you feel things have gotten on the wrong direction?
Top Voter Concern

Top of Mind Concern: The Economy

Q: Being as specific as you can, what is the number one problem facing people in this country today? (open-ended)
### Direction of the Country

**Right Direction**  
(n=639, 55%)

<table>
<thead>
<tr>
<th>Category</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Good national/state administration</td>
<td>19.0%</td>
</tr>
<tr>
<td>Good national/state policy and concept</td>
<td>0.1%</td>
</tr>
<tr>
<td>Efficiency of the national/state administration</td>
<td>0.1%</td>
</tr>
<tr>
<td>Experienced in administration</td>
<td>0.1%</td>
</tr>
<tr>
<td>Favourable economic condition in general</td>
<td>11.4%</td>
</tr>
<tr>
<td>Economic development</td>
<td>0.8%</td>
</tr>
<tr>
<td>Improving economy</td>
<td>0.2%</td>
</tr>
<tr>
<td>Good national/state administration</td>
<td>19.0%</td>
</tr>
<tr>
<td>Good national/state policy and concept</td>
<td>0.1%</td>
</tr>
<tr>
<td>Experience in administration</td>
<td>0.1%</td>
</tr>
<tr>
<td>Fighting Corruption</td>
<td>6.6%</td>
</tr>
<tr>
<td>Quality of national/state leadership (positive)</td>
<td>4.1%</td>
</tr>
<tr>
<td>Welfare to the people</td>
<td>1.2%</td>
</tr>
<tr>
<td>Rapid or good development</td>
<td>2.5%</td>
</tr>
</tbody>
</table>

**Wrong Direction**  
(n=275, 24%)

<table>
<thead>
<tr>
<th>Category</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unfavourable economic condition in general</td>
<td>14.1%</td>
</tr>
<tr>
<td>High cost of living/inflation</td>
<td>7.8%</td>
</tr>
<tr>
<td>Lower income/Minimum income/wages issues</td>
<td>1.7%</td>
</tr>
<tr>
<td>Implementation of GST / other taxes</td>
<td>1.8%</td>
</tr>
<tr>
<td>Lack of business opportunities</td>
<td>1.1%</td>
</tr>
<tr>
<td>Federal budget deficit/federal debt</td>
<td>0.7%</td>
</tr>
<tr>
<td>Oil prices</td>
<td>0.4%</td>
</tr>
<tr>
<td>Weakening of ringgit</td>
<td>0.4%</td>
</tr>
<tr>
<td>Unemployment</td>
<td>0.4%</td>
</tr>
<tr>
<td>Quality of national/state leadership (negative)</td>
<td>4.8%</td>
</tr>
<tr>
<td>Not fulfilling promises</td>
<td>4.2%</td>
</tr>
<tr>
<td>No welfare to the people</td>
<td>3.1%</td>
</tr>
<tr>
<td>Poor administration</td>
<td>12.0%</td>
</tr>
<tr>
<td>Non-Islamic national/state leadership</td>
<td>0.4%</td>
</tr>
<tr>
<td>Political instability in general</td>
<td>6.0%</td>
</tr>
<tr>
<td>Malays rights &amp; privileges</td>
<td>1.8%</td>
</tr>
<tr>
<td>Racial inequality</td>
<td>1.7%</td>
</tr>
<tr>
<td>Worse ethnic relations</td>
<td>1.4%</td>
</tr>
</tbody>
</table>

**Q:** Considering the condition in the country today, would you say that things are heading in the right direction or wrong direction? Why do you say so?
### Important Issues

<table>
<thead>
<tr>
<th>Issues</th>
<th>Total (April 2018)</th>
<th>Total (August 2018)</th>
<th>Malay</th>
<th>Chinese</th>
<th>Indian</th>
<th>Muslim Bumiputera</th>
<th>Non Muslim Bumiputera</th>
</tr>
</thead>
<tbody>
<tr>
<td>Inflation</td>
<td>57%</td>
<td>50%</td>
<td>54%</td>
<td>39%</td>
<td>55%</td>
<td>52%</td>
<td>55%</td>
</tr>
<tr>
<td>Corruption</td>
<td>37%</td>
<td>32%</td>
<td>25%</td>
<td>48%</td>
<td>23%</td>
<td>30%</td>
<td>31%</td>
</tr>
<tr>
<td>Preservation of Malay rights/Fair treatment of all races</td>
<td>12%</td>
<td>21%</td>
<td>18%</td>
<td>29%</td>
<td>27%</td>
<td>11%</td>
<td>21%</td>
</tr>
<tr>
<td>Job opportunities</td>
<td>21%</td>
<td>21%</td>
<td>23%</td>
<td>11%</td>
<td>32%</td>
<td>33%</td>
<td>21%</td>
</tr>
<tr>
<td>Housing</td>
<td>15%</td>
<td>15%</td>
<td>15%</td>
<td>9%</td>
<td>31%</td>
<td>21%</td>
<td>9%</td>
</tr>
<tr>
<td>Worse race relations</td>
<td>5%</td>
<td>9%</td>
<td>9%</td>
<td>9%</td>
<td>6%</td>
<td>4%</td>
<td>14%</td>
</tr>
<tr>
<td>Political instability</td>
<td>10%</td>
<td>9%</td>
<td>11%</td>
<td>6%</td>
<td>2%</td>
<td>14%</td>
<td>8%</td>
</tr>
<tr>
<td>1MDB case</td>
<td>6%</td>
<td>7%</td>
<td>7%</td>
<td>9%</td>
<td>3%</td>
<td>4%</td>
<td>6%</td>
</tr>
<tr>
<td>The allegations against the integrity of Najib Razak</td>
<td>6%</td>
<td>6%</td>
<td>4%</td>
<td>9%</td>
<td>8%</td>
<td>6%</td>
<td>0%</td>
</tr>
<tr>
<td>Weakness of the leadership</td>
<td>7%</td>
<td>5%</td>
<td>6%</td>
<td>2%</td>
<td>1%</td>
<td>2%</td>
<td>8%</td>
</tr>
<tr>
<td>Implementation of Hudud law</td>
<td>3%</td>
<td>4%</td>
<td>6%</td>
<td>2%</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
</tr>
<tr>
<td>Public transportation</td>
<td>2%</td>
<td>4%</td>
<td>3%</td>
<td>6%</td>
<td>0%</td>
<td>1%</td>
<td>8%</td>
</tr>
</tbody>
</table>

Q: From the following, please choose two (2) current issues that are most important to you at present?
General Economic Sentiments

% respondents expressing “favorable vs unfavorable”

**Personal Finances: Current**

- Decline
- Improve

**National Economy: Current**

- Decline
- Improve

**One Year Ago**

- Decline
- Improve

**National Public Opinion Survey**

Perception towards Economy, Leadership & Current Issues

Period: 7 – 14 August 2018

**Economic Optimism**
Confidence in Govt Economic Management

Q: How satisfied or dissatisfied are you with the way the government managing the economy at present?

New administration has higher public confidence in its ability to address economic challenges
Govt Managing the Economy

Satisfaction towards govt managing the economy

Q: How satisfied or dissatisfied are you with way the government managing the economy at present?
PERCEPTIONS TOWARDS
PRIME MINISTER & FEDERAL GOVT
Prime Minister Approval Rating

Q: How satisfied or dissatisfied are you with the performance of Tun Dr. Mahathir Mohamad as 7th Prime Minister of Malaysia?
Dr Mahathir Approval Rating
Satisfaction towards Dr Mahathir across Ethnicity
% respondents expressing “Satisfied”

Dr M’s ratings among non-Malay voters higher than Malay voters. Numbers significantly improved upon appointment as PM.

Q: How satisfied or dissatisfied are you with the performance of Tun Dr. Mahathir Mohamed as the Prime Minister of Malaysia?
Note: Between June 2017 and May 2018, question was worded as “leader of the Opposition”, prior to June 2017, worded as “a national leader”
Q: How satisfied or dissatisfied are you with the performance of Tun Dr. Mahathir Mohamad as 7th Prime Minister of Malaysia?
Satisfaction towards Dr Mahathir

Among Malays

Q: How satisfied or dissatisfied are you with the performance of Tun Dr. Mahathir Mohamad as 7th Prime Minister of Malaysia?
Satisfaction towards Dr Mahathir

Among Non-Malays

Q: How satisfied or dissatisfied are you with the performance of Tun Dr. Mahathir Mohamad as 7th Prime Minister of Malaysia?
Perception towards Federal Govt

Perception towards Federal Govt across Ethnicity

% respondents expressing “happy”

Q: Some people say they are happy with ..., while others are dissatisfied and others say they are angry? Which one best describes how you feel?
Perception towards Federal Govt

Perception towards Federal Govt across Ethnicity
% respondents expressing “happy”

As expected, public acclaim for the PH government has calmed and realities of governing has set in.

Despite the earlier sentiments, public approval for the government remains commendable at 66%.

It is also positive among Malay voters at 58%

Q: Some people say they are happy with ..., while others are dissatisfied and others say they are angry? Which one best describes how you feel?
Perception towards Federal Govt

Q: Some people say they are happy with ..., while others are dissatisfied and others say they are angry? Which one best describes how you feel?
Q: Some people say they are happy with ..., while others are dissatisfied and others say they are angry? Which one best describes how you feel?

Q: Among Malays

Perception towards Federal Govt

Region

Gender / Internet Access

Age Group

Occupation

Household income (RM)

Setting/ Education

* Homemaker, Retired, Students, Unemployed
Perception towards Federal Govt
Among Non- Malays

Q: Some people say they are happy with ..., while others are dissatisfied and others say they are angry? Which one best describes how you feel?

* Homemaker, Retired, Students, Unemployed
PERFORMANCE OF KEY MINISTERS
Performance of Key Ministers

Q: How satisfied or dissatisfied are you with the performance of the following Minister...?

*Note: Net (±) = Satisfied – Dissatisfied

Dr Wan Azizah as Minister of Economic Affairs: 75% Satisfied, 16% Dissatisfied
Azmin Ali as Minister of Home Affairs: 64% Satisfied, 15% Dissatisfied
Muhyiddin Yassin as Minister of Finance: 62% Satisfied, 18% Dissatisfied
Lim Guan Eng as Minister of Defence: 60% Satisfied, 28% Dissatisfied
Mohamad Sabu as Minister of Health: 58% Satisfied, 22% Dissatisfied
Dzulkefly Ahmad as Minister of Education: 53% Satisfied, 13% Dissatisfied
Maszlee Malik as Attorney General: 50% Satisfied, 28% Dissatisfied
Tommy Thomas as Minister of Home Affairs: 49% Satisfied, 25% Dissatisfied
Performance of Key Ministers

Among Malay respondents

Wan Azizah as Minister of Women and Family Development: +52%
Muhyiddin Yassin as Minister of Home Affairs: +53%
Azmin Ali as Minister of Economic Affairs: +51%
Dzulkefly Ahmad as Minister of Health: +46%
Mohamad Sabu as Minister of Defence: +25%
Maszlee Malik as Minister of Education: +28%
Lim Guan Eng sebagai Menteri Kewangan: 44%
Tommy Thomas as Attorney General: 37%

Q: How satisfied or dissatisfied are you with the performance of the following Minister... ?
*Note: Net (±) = Satisfied – Dissatisfied
Performance of Key Ministers

Among Non-Malay respondents

Q: How satisfied or dissatisfied are you with the performance of the following Ministers...

*Note: Net (±) = Satisfied – Dissatisfied

- Lim Guan Eng sebagai Menteri Kewangan
  - Satisfied: 84%
  - Dissatisfied: 9%

- Wan Azizah as Minister of Women and Family Development
  - Satisfied: 79%
  - Dissatisfied: 13%

- Tommy Thomas as Attorney General
  - Satisfied: 67%
  - Dissatisfied: 7%

- Mohamad Sabu as Minister of Defence
  - Satisfied: 62%
  - Dissatisfied: 11%

- Azmin Ali as Minister of Economic Affairs
  - Satisfied: 60%
  - Dissatisfied: 11%

- Muhyiddin Yassin as Minister of Home Affairs
  - Satisfied: 49%
  - Dissatisfied: 21%

- Dzulkefly Ahmad as Minister of Health
  - Satisfied: 42%
  - Dissatisfied: 12%

- Maszlee Malik as Minister of Education
  - Satisfied: 41%
  - Dissatisfied: 33%
ASPIRATIONS TOWARDS THE PH GOVERNMENT
Satisfaction Towards The New Government

Q: How satisfied or dissatisfied are you with the...?
*Note: Net (±) = Satisfied – Dissatisfied
Satisfaction Towards The New Government

Q: How satisfied or dissatisfied are you with the...?
*Note: Net (±) = Satisfied – Dissatisfied

The economy remains top concern

Issues related to race has some traction among Malay voters

Protecting the interests of your race (Non-Malay) 62% 28% + 34%
Protecting the interests of your race (Malay) 50% 44% + 6%
Growing the economy 48% 39% + 9%
Protecting the interests of Sabahans and Sarawakians (ONLY EAST MALAYSIA) 45% 32% + 13%
Cost of living 41% 55% - 14%
Despite being unable to fulfil some promises, majority of voters are satisfied with PH in their attempts.

Q: How satisfied or dissatisfied are you with the overall performance of Pakatan Harapan federal government in fulfilling the election promises?